

News Release

Press Contact:
Brian Galante

Dimension PR
(207) 494-8428

brian@dimensionpronline.com

Hitachi Kokusai Electric America, Ltd.
(855) 891-5179

HKA.info@hitachikokusai.us

Hitachi Kokusai Electric America COVID-19 Statement

Woodbury, NY, March 18, 2020 — Hitachi Kokusai is following recommendations by the US government and health authorities to minimize risks for our employees, customers and their families during this exceptional global COVID-19 pandemic.

We have implemented procedures to allow employees to work remotely whenever possible. We are also reducing the physical presence of staff in our New York and Los Angeles facilities.

Hitachi Kokusai is promoting virtual meetings and avoiding physical meetings, whenever possible. We have access to web-based teleconference tools for customer communications and virtual meetings. We're asking our sales and service teams to work with customers through digital channels as much as possible. Maintaining a high level of responsiveness to meet our customers' needs is very important to us.

You can reach our sales team via email at bpsales@hitachikokusai.us, or find us online at: <https://www.hitachikokusai.com/AboutHitachiKokusai/CorporateSalesOffices/>.

For repairs and technical support, please contact us at:
<https://www.hitachikokusai.us/Support>.

This moment reminds us that we're all connected like never before. We're called upon to be our best selves, with patience, understanding and compassion.

We wish you and your families good health and all the best during these challenging and difficult times. As we go forward, we'll keep you updated about the ever-changing situation.

About Hitachi Kokusai Electric Inc.

Hitachi Kokusai Electric Inc., headquartered in Tokyo, Japan, is a company that manufactures broadcasting systems, security and surveillance systems, wireless communications and information systems. Fiscal 2018 (ended March 31, 2019) sales totaled 85,932 million Yen. For more information on Hitachi Kokusai Electric Inc., please visit the company's website at <http://www.hitachi-kokusai.co.jp/global/en/index.html>.